

COVID-19 SAFETY RULES
FOR MONTECITO LODGING GUESTS: FALL 2020



Dear Guests,

To keep you, your family, and our staff safe, we ask you to recreate responsibly and please carry a mask at all times (You never know when you might need it). We also strongly recommend that you carry a mini-sized hand sanitizer with you for added safety.

While we have moved most activities and dining out-of-doors, wearing masks, along with keeping 6 ft. of social distance, and good hand-washing hygiene (or hand-sanitizing) are the keys to reducing everyone's risk during this pandemic. Please follow all Covid safety signage posted on property.

Please also note that we expect our guests to do their part by following the bussing/sanitizing signage on our dining tables. Please dispose of waste properly by using the bear-proof and recycle bins throughout the property. We have provided hand sanitizer and wipes in key areas of our property for our guests to use during their stay with us. Please help us to keep our property clean, safe, and welcoming for all. Thank you in advance for your cooperation!

All Guests (aged 2 and up, according to the State of California mandate) Must wear masks at the following times:

- **When entering (or lining up outside of) any Montecito building with shared public space (such as the Main Lodge Front Desk/stairways/hallways/dining room/kitchen areas/ponderosa room/arts & crafts building/ski shop, etc.)**
- **When using a Montecito public restroom (we recommend guests use their own private bathroom in their lodge room or cabin to the degree possible).**
- **Children must wear a mask when participating in kids' groups**
- **Children must wear a mask while using the trampoline**
- **All guests must wear a mask when interacting with any of our staff members or other guests not in your household**
- **During any group activity, such as our outdoor evening events, when it will be hard to keep 6 ft. of social distance due to the number of guests & staff**

- When doing any activities that make it hard to keep 6 ft. of social distance from those outside of your household (such as while chatting on a hike or relaxing in the outdoor hot tub, etc.).

Please note that any guest using boating equipment at the lake must wear a life vest and needs to maintain 6 ft. of social distance from those not in their household at all times (this includes while on Center Dock in the lake).

Due to Covid-19, we have made some additional changes to our operations which include:

- We ask guests and staff to stay home if they are not feeling well
- Please contact us if you or a member of your family/party has any symptoms of Covid-19, or if they have come into contact with someone who has tested positive, or has been quarantined, for Covid-19. We will cancel or reschedule your visit.
- Guests & Staff will have temperature checks taken daily
- Please stay hydrated before and during your stay to avoid any symptoms of dehydration while you adjust to the altitude (our property is 7,400 ft above sea level)
- All meals will be served cafeteria-style for safety during the pandemic
- Please bus/sanitize your own tables, this will allow our staff to do extra sanitizing throughout the property
- Coffee, Tea & Hot Cocoa are complimentary and available from the front desk
- Limited grab 'n go snacks and beverages will be available inside the public kitchen area (off of the main dining room) throughout the day
- Some single-serve beverages & ice cream are available for purchase from our front desk
- Alcoholic beverages are also available for purchase from the Pine Box Bar (located in the Ponderosa Room)
- We are very sorry, but Wine & Cheese receptions will not be offered during the pandemic due to safety concerns.
- We do not offer daily housekeeping (your room will be thoroughly cleaned prior to your arrival), but guests can request fresh towels, extra blankets, pillows, toiletries, tissues, tp, etc. from the Front Desk during your stay as needed
- Please let our Front Desk know if there is something that is unsatisfactory with your room, or if it needs attention. Thank you!

OUR RULES WILL BE UPDATED AS STATE & CDC GUIDANCE CHANGE DURING THE PANDEMIC. THANK YOU FOR HELPING TO KEEP EVERYONE HAPPY & HEALTHY DURING YOUR STAY WITH US! SINCERELY, MONTECITO