

COVID-19 SAFETY RULES
FOR MONTECITO LODGING GUESTS: SUMMER 2021



Dear Guests,

To keep you, your family (especially unvaccinated children), and our staff safe, we ask you to recreate responsibly and please carry a mask at all times (You never know when you might need it). We also strongly recommend that you carry a mini-sized hand sanitizer with you for added safety.

While we have moved most activities out-of-doors, wearing masks, along with keeping 6 ft. of social distance, and good hand-washing hygiene (or hand-sanitizing) are the keys to reducing everyone's risk during this pandemic, especially those not yet vaccinated, such as young children. Please follow all Covid-safety signage posted on property.

DINING Rules:

Please note that after picking up food from our Main Lodge food service area, we recommend guests dine outdoors at our patio tables for the greatest safety, especially if you, your children, or anyone else in your party is not yet vaccinated.

We also offer indoor dining, but guests may only share a table with members of their immediate household, and must wear masks when not sitting down at the table to eat/drink. Please be considerate by bussing/wiping down your table with the wipes provided after finishing your meal (indoors or outdoors).

We also ask guests to please bring their dishes back to the bussing area in the Dining Room when they are done eating in either their rooms/cabins or out-of-doors, in addition to those using our indoor dining tables. Please dispose of waste properly by using the bear-proof trash and recycle bins throughout the property.

We have provided hand sanitizer and wipes in key areas of our property for our guests to use during their stay with us. Please help us to keep our property clean, safe, and welcoming for all, including those who are not yet vaccinated. Thank you in advance for your cooperation!

Please note: Activities will be offered based on Covid-safety protocols & staffing levels during the pandemic.

FOR THE SAFETY OF OUR NOT YET VACCINATED GUESTS (especially young children), WE ASK THAT ALL GUESTS (aged 2 and up) wear masks at the following times:

- When entering any Montecito building with shared public space (such as the Main Lodge Front Desk/stairways/hallways/dining room/kitchen areas /ponderosa room/ arts & crafts building, etc.)
- When using a Montecito public restroom (we recommend guests use their own private bathroom in their lodge room or cabin to the degree possible).
- Children must wear a mask when participating in kids' groups and/or when jumping on the trampoline with other children/guests not in their household.
- All guests must wear a mask when interacting with any of our staff members or other guests not in their household.
- During any group activity, such as our outdoor evening events (eg. s'mores by the campfire), when it may be hard to keep 6 ft. of social distance due to the number of guests & staff. (Note: Guests should not wear masks in the pool, but please keep 6ft. of social distance from those not in your household).
- When doing any activities that make it hard to keep 6 ft. of social distance from those outside of your household (such as while chatting with someone outside your household on a guided hike or sharing the hot tub with non-family members).

Due to Covid-19, we have some additional changes to our operations which include:

- We ask guests and staff to stay home if they are not feeling well.
- Please contact us if you or a member of your family/party has any symptoms of Covid-19, or if they have come into contact with someone who has tested positive, or has been quarantined or awaiting test results, for Covid-19. We will cancel or reschedule your visit.
- Please stay hydrated before and during your stay to avoid any symptoms of dehydration while you adjust to the altitude (our property is 7,400 ft above sea level)
- Please wash or sanitize your hands before entering (or reentering) the food service line, and/or self-serving drinks, snacks, etc. for safety during the pandemic.
- Please bus your own dishes/glassware to the Main Lodge busing area, this will allow our staff to do extra cleaning throughout the property.
- Limited grab 'n go snacks and beverages will be available inside the public kitchen area (off of the main dining room) throughout the day; please hand-sanitize before.
- Some single-serve beverages & ice cream are available for purchase from front desk.
- Alcoholic beverages are also available for purchase from the Pine Box Bar (located in the Ponderosa Room); please return all barware/wine glasses to the bar.
- We are very sorry, but Wine & Cheese receptions will not be offered during the pandemic due to safety concerns.
- We do not offer daily housekeeping (your room will be thoroughly cleaned prior to your arrival), but guests can request fresh towels, extra blankets, pillows, toiletries, tissues, tp, etc., from the Front Desk during your stay as needed.
- **Please let our Front Desk know if there is something that is unsatisfactory with your room, or if it needs attention. Thank you for your patience during this challenging time!**

OUR RULES WILL BE UPDATED AS STATE & CDC GUIDANCE CHANGE DURING THE PANDEMIC. THANK YOU FOR HELPING TO KEEP EVERYONE HAPPY & HEALTHY DURING YOUR STAY WITH US! SINCERELY, MONTECITO