

COVID-19 SAFETY RULES
FOR MONTECITO LODGING GUESTS: WINTER 2021
(UPDATED ON 3/17/2021; TULARE COUNTY IN RED TIER)



Dear Guests,

To keep you, your family, and our staff safe, we ask you to recreate responsibly and please carry a mask at all times (You never know when you might need it). We also strongly recommend that you carry a mini-sized hand sanitizer with you for added safety.

While we have moved most activities out-of-doors, wearing masks, along with keeping 6 ft. of social distance, and good hand-washing hygiene (or hand-sanitizing) are the keys to reducing everyone's risk during this pandemic. Please follow all Covid-safety signage posted on property.

DINING Rules:

Please note that after picking up food from our Main Lodge kitchen/cafeteria, guests may dine in their room/cabin (which is still considered safest), or outdoors at our patio tables w/heat lamps when weather/snow conditions allow.

Additionally, now that Tulare County has moved into the Red Tier, we will also offer limited (up to 25% capacity) indoor dining, but guests may only share a table with members of their immediate household, and must wear masks when not sitting down at the table to eat/drink. We also ask guests to please be considerate by bussing and vacating your table immediately after finishing your meal, so that your fellow guests can dine after you (as we have limited indoor dining as set out by the State Safety Rules).

We also ask guests to please bring their dishes back to the bussing area in the Dining Room when they are done eating in their rooms/cabins, or out-of-doors, in addition to those using our indoor dining. Please dispose of waste properly by using the bear-proof and recycle bins throughout the property.

We have provided hand sanitizer and wipes in key areas of our property for our guests to use during their stay with us. Please help us to keep our property clean, safe, and welcoming for all. Thank you in advance for your cooperation!

Activities will be offered based on Covid-safety protocols & staffing levels.

All Guests (aged 2 and up, according to the State of California mandate) Must wear masks at the following times:

- **When entering (or lining up outside of) any Montecito building with shared public space (such as the Main Lodge Front Desk/stairways/hallways/dining room/kitchen areas /ponderosa room/ ski shop, etc.)**
- **When using a Montecito public restroom (we recommend guests use their own private bathroom in their lodge room or cabin to the degree possible).**
- **Children must wear a mask when participating in kids' groups**
- **All guests must wear a mask when interacting with any of our staff members or other guests not in your household**
- **During any group activity, such as our outdoor evening events (eg. s'mores by the campfire), when it may be hard to keep 6 ft. of social distance due to the number of guests & staff**
- **When doing any activities that make it hard to keep 6 ft. of social distance from those outside of your household (such as while sledding, tubing, or snowboarding on the sledding hills, or chatting on a guided snowshoe hike or x-country ski excursion, or relaxing in the outdoor hot tub, etc.).**

Due to Covid-19, we have made some additional changes to our operations which include:

- **We ask guests and staff to stay home if they are not feeling well**
- **Please contact us if you or a member of your family/party has any symptoms of Covid-19, or if they have come into contact with someone who has tested positive, or has been quarantined or awaiting test results, for Covid-19. We will cancel or reschedule your visit.**
- **Guests & Staff will have temperature checks taken daily**
- **Please stay hydrated before and during your stay to avoid any symptoms of dehydration while you adjust to the altitude (our property is 7,400 ft above sea level)**
- **All meals will be served cafeteria-style for safety during the pandemic**
- **Please bus your own dishes/glassware to the Main Lodge busing area, this will allow our staff to do extra sanitizing throughout the property**
- **Coffee, Tea & Hot Cocoa are complimentary and available from the front desk**
- **Limited grab 'n go snacks and beverages will be available inside the public kitchen area (off of the main dining room) throughout the day**
- **Some single-serve beverages & ice cream are available for purchase from our front desk**
- **Alcoholic beverages are also available for purchase from the Pine Box Bar (located in the Ponderosa Room)**
- **We are very sorry, but Wine & Cheese receptions will not be offered during the pandemic due to safety concerns.**
- **We do not offer daily housekeeping (your room will be thoroughly cleaned prior to your arrival), but guests can request fresh towels, extra blankets, pillows, toiletries, tissues, tp, etc. from the Front Desk during your stay as needed**
- **Please let our Front Desk know if there is something that is unsatisfactory with your room, or if it needs attention. Thank you!**

OUR RULES WILL BE UPDATED AS STATE & CDC GUIDANCE CHANGE DURING THE PANDEMIC. THANK YOU FOR HELPING TO KEEP EVERYONE HAPPY & HEALTHY DURING YOUR STAY WITH US! SINCERELY, MONTECITO